

PRECISION OIL LABORATORIES



(Pty) Ltd | Co. Reg No. 2013/091831/07 | VAT No. 4240267635

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Service Request	Document ID: F002	Authorized by: M Mostert	
	Revision: 19	Compiled/Reviewed by: Rejaen Botha	Effective date: 01 April 2026

Please complete, sign and email to projects@precisionoils.co.za. Contact Number: 015 004 0010 and/or 060 889 0666.

The Laboratory cannot start any tests unless a completed, signed, Service Request and/or PO NUMBER have been submitted including the submission/delivery of the sample.

Client Details:

Company Name:			VAT Number:	
Physical Address:				
Code:		Tel:		
Person to whom Report will be sent		Report E mail:		
Person to whom Invoice will be sent		Invoice E mail:		

Billing Details if different from Client details:

Company Name:			
Physical Address:			
Code:		Tel:	

Product Name / Oil Type		Unique Sample Ref No/code	
Sampling Date:		PO No:	
Sample 1		Sample Ref No	
Sample 2		Sample Ref No	
Sample 3		Sample Ref No	
Sample 4		Sample Ref No	
Sample 5		Sample Ref No	

NB: For submissions exceeding five samples, please include an additional Word/Excel document with the sample description, reference, and requested method to ensure a streamlined process.

Samples					Method	Method Code	Price excl VAT per sample
1	2	3	4	5			
					Peroxide Value	POL 004	R 585
					FFA/Acid Value	POL 005	R 487
					Saponification Value	POL 007	R 825
					Unsaponifiable Material	POL 008	R 1488
					Refractive Index	POL 003*	R 433
					Relative Density	POL 002	R 440
					Fatty Acid Profile including calculated Iodine Value	POL 015 POL 009	R 1733
					Alkaline Impurities	POL 001*	R 355
					Anisidine Value	POL 006	R 833
					Folch Lipid Extraction – Fat Content	POL 014*	R 1477
					Cold Test	POL 012*	R 468
					Moisture and Volatile Matter	POL 010*	R 870
					Petroleum Ether Extraction – Fat Content	POL 019*	R 816
					Insoluble Impurities Hexane	POL 017*	R 762
					Soap in Oil Trimetric Method	POL 020*	R 454
					Carotenoid Content	POL 013*	R 446
					Polar Compounds	POL 011*	R 1517
					Insoluble Impurities Paraffin	POL 021*	R 762
					Slip/Melting Point	POL 016*	R 432
					Sterols	POL 025	R 3545
					Tocopherols	POL 026	R 2319
					Moisture Karl Fisher	POL 018	R 1150
					K232;K270 ΔK	POL 027*	R 634
					Hydraulic Cold Press	POL 028*	R 311
					FFA/Acid Value - Grains	POL 029*	R 491
					Fatty Acid Profile using an Internal Standard (Nutritional Labeling) including calculated Iodine Value	POL 030* POL 009*	R 1945
					Processing of raw material for extraction		R 316
					Interpretation of Results		R 1104

NB: For submissions exceeding five samples, please include an additional Word/Excel document with the sample description, reference, and requested method to ensure a streamlined process.

Samples					Method	Method Code	Price excl VAT per sample
1	2	3	4	5	Note: Lovibond PFXi Automated (POL 022) is compulsory for colour testing. [#] Please select tests below:		
					Lovibond PFXi Automated [#]	POL 022	R 454
					Lovibond RYBN Colour	POL 022.1*	R 169
					Gardner Color	POL 022.2*	R 169
					AOCS Tintometer Red/Yellow	POL 022.3	R 169
					Beta Carotene	POL 022.4*	R 169
					Chlorophyll A & B	POL 022.5*	R 169
					Iodine Colour	POL 022.6*	R 169

Note: All method codes marked with an asterisk () are not SANAS accredited*

NB: For our **SAMPLING GUIDELINES**, please visit Precision Oil Laboratories' website under the “**Courier and Handling**” tab.

Urgent Analysis at the following cost:

Time to Report completion	% of test cost added to price	Samples	Signature
1 working day ^{#@}	95%		
2 working days [@]	75%		
4 working days [@]	50%		

[#] Not applicable for Unsaponifiable matter and Sterol content.

[@] Not applicable for Moisture Karl Fischer.

CLIENT COMMENTS AND COMMUNICATION (Includes comments on sample or condition)

NB: For submissions exceeding five samples, please include an additional Word/Excel document with the sample description, reference, and requested method to ensure a streamlined process.

Terms and Conditions:

- Admin fee per Service Request (F002) = **R110** excluding VAT.
- **New clients** utilizing the services of Precision Oil Laboratories are required to make full payment before their samples are booked into the laboratory. Upon submission of the samples, clients may request a quote and/or a proforma invoice, which will include the banking details of Precision Oil Laboratories.
- For **new clients**, sample/s SHALL NOT be registered until proof of payment are provided to projects@precisionoils.co.za. Analysis of the sample/s shall commence once proof of payment is provided.
- The client will be responsible for sample safety, where relevant. The client must inform the laboratory of any hazards associated with the sample submitted and provide a safety data sheet.
- Sample/s shall be booked into the laboratory when the sample/s are on laboratory premises **AND** the Service request is complete and sent to projects@precisionoils.co.za.
- Only the email address(es) in the **Client Details** block shall receive the Certificate of Analysis. When an email address, other than the email address(es) provided in the **Client Details** block requests to receive the Certificate of Analysis, written permission shall be provided by the primary receiver.
- **Prices are reviewed yearly** and may be adjusted due to inflation. Before completing a service request, make sure that the service request relevant to the year is being completed, otherwise you will be asked to complete the relevant service request before processing the samples.
- A service fee of **15% of the total expenses** will be applied when samples are **outsourced** to external laboratories.
- A confirmation letter is issued to the primary recipient(s) following the completion of the intake and verification process. Once the confirmation letter has been issued, sample cancellations are not permitted unless approved by the laboratory manager.
- Certificates of Analysis are issued within **8 working days**, starting the day after sample reception. Urgent analysis (4, 2, or 1 working day) is available at an additional cost. Samples received after 15:00 will be booked in the following day.
- Certificates with **less than 50%** SANAS accredited methods tested/performed SHALL be issued WITHOUT the SANAS symbol.
- Official certificates SHALL NOT be altered, amended or reproduced without the express written consent of Precision Oil Laboratories.
- Should a client request an amendment to a report for reasons unrelated to the laboratory, the client SHALL be liable for a fee of **R90 per amended report**, exclusive of VAT.
- If the data contained herein is referenced in any document where its origin is not self-evident, it must be expressly stated that the testing was conducted by Precision Oil Laboratories.
- If any reference is made in any document to the results contained in an official certificate, the certificate itself must be disclosed and annexed thereto.
- When the laboratory is required by law or authorized by contractual arrangements to release confidential information, the customer or individual concerned shall, unless prohibited by law, be notified of the information provided.

By signing this agreement, the client agrees to the terms and conditions stated above.

CUSTOMER SERVICE REQUEST AUTHORIZATION:

_____	_____	_____
Customer Name:	Customer Signature:	Date:

FOR LABORATORY USE ONLY:

INFORMATION ON SUB-CONTRACTING AND / OR CHANGE IN CONTRACT OR REQUEST

COMMENTS AND COMMUNICATION (Includes comments on sample or condition)

HEADSPACE:	NONE / MINIMAL / SUBSTANTIAL / NOT APPLICABLE
PACKAGING:	CLEAR GLASS / AMBER GLASS / CLEAR PLASTIC / AMBER PLASTIC /
OPAQUE PLASTIC / TIN CAN / OTHER	

The laboratory has the resources and capability to perform the above-mentioned analyses:

Yes/No_____

Precision Oil Laboratories

Date Received

P.O.L. Lab Number